



February 14, 2012

Dear Prototype Lites Team Owner, Team Manager, or Driver:

Xtreme TM is contracted by the Cooper Tire and Rubber Company to provide tire sales, shipping and at-track support service for the Cooper Tires Prototype Lites powered by Mazda for 2012. In the interest of maintaining good business relationships and avoiding misunderstandings, we'd like to explain some of our ordering, payment, and return policies.

Cooper Tire/ Xtreme TM 2012 Tire Sales Policies

Ordering Tires

All test or event tire orders should be placed with Nikki Stauber at Xtreme TM (contact info is at the end of this letter).

Team Testing

For team tests, tires may be shipped to you directly; purchased and picked up at an event on a first-come, first-served basis; or purchased by the pre-order deadline on the event pre-order discount form (available on the series website) before a series sanctioned event, to be picked up at the track - see payment information below for important payment details. To ensure a timely and low-cost delivery, shipped orders should be placed with Xtreme TM at least 10 days before you need them to arrive. Orders placed after this 10-day time frame will be accepted, but there is no guarantee of timely delivery and you will pay for expedited delivery charges. After the order has been placed with Xtreme TM and paid in full, it will be drop shipped from a Cooper Tire warehouse to the shipping address you supply. Shipping charges are always paid by you (the customer) and are not included in the price of the tires. NOTE: When having product shipped to you, fitting and balancing is not an option, as this service is only available at the track.

At Track Events

For at-track events, tires may be purchased as needed on-site at the track or pre-purchased at a discount by the pre-purchase deadline date noted on the event pre-order discount form , before the event (see payment information below for important payment details). A pre-order discount form for the current season will be available on the series website. Please use this form for any pre-purchases. As a courtesy, Cooper Tire provides you one free mount and balance per tire on the event weekend only when the Cooper Tire Truck is on-site. Beyond this, you will be charged for any additional fitting and balancing work done during the weekend. Wheels should be brought to the service crew clean and free of weights, caps, and cores. As requested by several teams, Xtreme TM will remove wheel weights and valve cores for a fee of \$20 per set, if you need assistance.

2012 Prices

Here are the prices for the 2012 Race Season:

L1: At Track price:	\$ 1,300.00 per set
L1: 10 day pre-order/pre-pay	\$ 1,200.00 per set
L2: At Track price:	\$ 1,150.00 per set
L2: 10 day pre-order/pre-pay	\$ 1,050.00 per set
Disposal Fee:	\$ 3.00 per tire
Credit Card Processing Fee:	3.9%

2012 Payment Policy

All Cooper Tire product must be **PAID IN FULL** before it is shipped, or before it is mounted if purchased at an event. If you pre-purchase and pay by the pre-order deadline on the event pre-order discount form before a series sponsored event, you are eligible for a discount of \$100 per set on your Cooper Tire tires.

- **Pre-ordered product:** All tires pre-ordered with the official tire order form must be paid in full by the pre-order deadline date prior to the Series event. Xtreme TM accepts checks, Amex, Visa, and MasterCard for payment. Checks should be made out to: **Xtreme TM** and should arrive by the pre-order deadline for discount pricing. On all credit card orders, there will be a 3.9% credit card processing fee added to purchases made with Amex, Visa, or Master Card. If Xtreme TM experiences two repeated denials on credit card transactions or one non-sufficient funds on a check, you will be refused service until the balance is paid in full. Your account will be placed on cash/verified credit status. Pre-payment will be required for all future purchases. NSF fees are \$35 per transaction.
- **At-Track Purchase:** Paying by check at the track is no longer an option. Xtreme TM will only accept credit cards (Amex, Visa, and MasterCard) for payment at the track. On all credit card transactions, there will be a 3.9% credit card processing fee for purchases made with Amex, Visa, or Master Card.
- **Shipped Product:** Payment in full is required before product will ship. Xtreme TM accepts checks, Amex, Visa, and MasterCard for payment. On all credit card transactions, there is a 3.9% credit card processing fee added to purchases made with Amex, Visa, or Master Card. If you choose to pay by check, the check must clear before tires will be shipped. There is no pre-order discount for shipped tires.

Service

As stated above, one mount and balance per tire is provided as a courtesy when the Cooper Tire service rig and Xtreme TM crew is at an event. Additional mount and balance service is available for a fee of \$15/tire. All tire and wheel assemblies brought to the service rig for mounting and balancing should be clean of debris and brake dust, with caps, valve cores and wheel weights removed. Tools are provided on-site if necessary. As requested by several teams, Xtreme TM will remove wheel weights and valve cores for a fee of \$20 per set.

Returns

Once pre-purchased or mounted, neither Cooper Tire nor Xtreme TM will accept returns on any tire product which has been shipped to a team or delivered at an event. Please make your pre-purchase and mounting decisions carefully.

Please feel free to contact us if you have questions or concerns at 541-207-3927 or nstauber@xtremetm.net. We are excited about the 2012 racing season and look forward to working with you.

Sincerely,



Nikki Stauber- CEO, Xtreme TM

